
Part II

REVOCATION OF THE CONSUMER IN DISTANCE CONTRACTS

Revocation Instruction

Right of Revocation

You have the right to cancel this contract within fourteen days without giving any reason.

The period for revocation is fourteen days. Provided that you make demands on our services, the time limit will be calculated from the date of contract. Provided that you order goods from us, the time limit will start on the day, on which you or a third party named by you, which is not the carrier, have taken in possession the last goods.

To exercise your right to revocation, you have to inform us, Keyweb AG, Neuwerkstraße 45/46, 99084 Erfurt, Telefon: [+49] 0361-65853-0, Telefax: [+49] 0361 - 6585388, Email: info@keyweb.de, by a clear explanation (for example letter sending by post, fax or pdf file) of your decision to withdraw from this contract. You can use the attached withdrawal form which is not mandatory, however.

To observe the revocation period it is sufficient that you send your communication concerning the exercise of the right of withdrawal before the withdrawal deadline.

Effects of Withdrawal

If you withdraw from this contract, we have to repay all payments we have received from you, including delivery costs (except the additional costs arising from the fact, that you have chosen a different type of delivery than the cheap standard delivery offered by us) without delay and at least within fourteen days from the day, on which we received your cancellation of this contract with us. For this repayment, we use the same means of payment that you used in the original transaction, unless we expressly agreed otherwise with you; in no case you will be charged for these repayments. We may refuse to repay until we have received the returned goods or until you have given evidence that you have returned the goods, whichever is the earlier date.

You have to return the goods to us immediately and in any event not later than fourteen days from the date on which you notify us, Keyweb AG, Neuwerkstraße 45/46, 99084 Erfurt, of the cancellation of this contract. The deadline is met if you send back the goods before the period of fourteen days.

You bear the direct cost of returning the goods. The cost is estimated at a maximum of about 200.00 EUR per parcel.

You only need to pay for any diminished value of the goods, if this value loss is due to an unnecessary handling to establish the nature, characteristics and functioning of the goods.

Do you require that the services shall begin during the withdrawal period, you have to pay us a reasonable amount equivalent to the proportion, up to the time you inform us of the right of withdrawal in respect of this contract, corresponds to the service already provided in comparison to the total amount provided for in the contract services.